

Stoneham Public Library

431 Main Street, Stoneham, Massachusetts 02180

Behavior Policy

The Stoneham Public Library seeks to maintain an environment conducive to reading, research, studying, and browsing. In order to maintain this atmosphere, certain standards of behavior will be enforced. It is the library staff's goal to deliver service effectively, maintain a safe environment for all patrons and employees; free from vulgarity, intimidation, harassment, and threats to their safety; as well as to protect the library structure and materials from vandalism and inappropriate use.

Unacceptable behavior includes the following behaviors:

- Use of food, drink, and tobacco in the library
- Disruptive noise
- Unattended children under eight years of age
- Absence of shoes or shirts
- Use of sports equipment such as roller blades, bicycles, etc.
- Animals (with the exception of assist animals)
- Soliciting, distribution of pamphlets, panhandling
- Loitering
- Inappropriate use, theft, or destruction of library materials or property
- Physical or verbal harassment directed at patrons or library staff Violent behavior
- Weapons, or items resembling weapons or wielded as weapons

Stoneham Public Library staff maintains the stewardship of this public building and therefore reserves the right to approach any patrons who are interfering with other patrons' rights to use the library. The staff will ask such patrons to leave if the situation cannot be resolved. If the offending patron(s) refuses to follow a staff request or if the staff feels there is potential for danger to other patrons, staff, or the facility, the Stoneham Police will be called for assistance.